

JOB OPPORTUNITY

Franchise Tax Board is an equal employment opportunity employer to all regardless of race, color, creed, national origin, ancestry, sex, marital status, disability, religious or political affiliation, age, or sexual orientation.

☒ Permanent Full-time ☐ Permanent Intermittent ☐ Limited-term (Temporary) Length ____ ☒ Formal Training and Development Assignment

Position Title: Supervisor, System Testing/
Support Unit

Classification: DPM II (T&D considered) 788

Location Sacramento (Central Office)

Section/Unit: Audit Information Technology M

Salary Range: \$5,657 - \$6,875

Number of Vacancies: 1

Job Description: (includes typical duties)

Under the general direction of the Section Manager, the incumbent provides management oversight and team leadership for the System Testing and Support Unit. The System Testing and Support Unit Manager works closely with staff and management within the Section to ensure the delivery of quality products, from business requirements through system testing and implementation. Responsibilities include directing and monitoring team activities for the System Testing of the Professional Audit Support System (PASS) and various Audit applications developed and supported within the Section as well as the oversight of the PASS Application Support Help Desk.

Required Knowledge, Skills, Abilities:

Ability to plan, coordinate, and direct the activities of information technology staff
Ability to establish priorities and complete multiple assignments to meet firm deadlines
Ability to analyze administrative problems, make decisions and take effective action
Strong quality assurance skills and customer service focus
Strong interpersonal, analytical and organizational skills
Ability to work successfully in a team environment while demonstrating initiative, ownership, accountability, and independence
Ability to clearly and effectively communicate with technical and non-technical staff in both verbal and written form

Desirable Experience/Qualifications:

Experience with the Software Development Lifecycle
Experience with performance management/measurement methods, tools and techniques
Knowledge of system testing methodologies and best practices
Familiarity with the Department's organization, functions and major IT systems
Familiarity with new and emerging software technologies and/or industry trends

Mail or hand deliver your application by: until filled

Contact Person: George Akiyama

Telephone Number: (916) 845-7841

Address/Room Number: Exam Unit, PO Box 550, Sacramento CA 95812-0550 Attn: George Akiyama

Special Instruction: **FTB Employees Hand Deliver or Route To** George Akiyama at M/S F-260

To be considered for this Job Opportunity, applicants must have permanent civil service status, be reachable on an employment list, or have reinstatement eligibility. **Applications will be screened and only the most qualified applicants will be interviewed.**

All applicants not currently employed with the Franchise Tax Board will be subject to a pre-employment background investigation. The investigation will consist of completion of a pre-employment questionnaire, fingerprinting, and an inquiry to the Department of Justice to disclose criminal records.

TDD is Telecommunications Device for the Deaf and is reachable only from telephones equipped with a TDD device.
The California Relay Service telephone numbers are: (from TDD Phone) (800) 735-2929; (from Voice Phone) (800) 735-2922.